

Managed Services



Provisioning

Clusters delivered ready for your workload, with no setup overhead on your team.



Monitoring

Dashboards watched 24x7, our SREs diagnose and remediate so no one on your side gets paged.



Maintenance

Updates applied on schedule, without your team managing them.



Scaling

Capacity adjustments matched to actual demand, so performance holds when traffic doesn't.



Recovery

Backups maintained and recovery tested, so when you need to restore, it works.



Incident response

When something breaks, we own it from first alert to full resolution.

FEATURES	MANAGED SERVICE PLANS	
	ESSENTIAL	CONCIERGE
24x7 incident response	✓	✓
Alert monitoring	✓	✓
SLA compliance review	✓	✓
Backup and recovery	✓	✓
Critical software updates	✓	✓
Non-critical software updates	Quarterly	Monthly
Annual infrastructure right-sizing assessment and execution	–	✓
Business continuity and disaster recovery assessment	–	✓
Disaster recovery drill	–	✓

Trusted by teams running workloads that can't fail

How teams use Managed Services to keep critical systems running, without carrying the operational load themselves.



A fraud detection platform that misses a response window fails the customer. Aerospike Managed Services owns the database infrastructure behind CrossCore, so Experian's team focuses on detection accuracy, not incidents.

[Read the blog →](#)



Scaling across AWS and GCP while managing database infrastructure across both was creating real overhead and rising costs. Aerospike Managed Services took over operations entirely, cutting costs and freeing engineers to ship faster.

[Read the case study →](#)



With 34 million active players across 13 countries, database operations had become a business-critical function in their own right. Aerospike Managed Services handles it, 24x7 coverage, proactive planning, zero surprises.

[Read the case study →](#)

Individual services for specific deployment risks

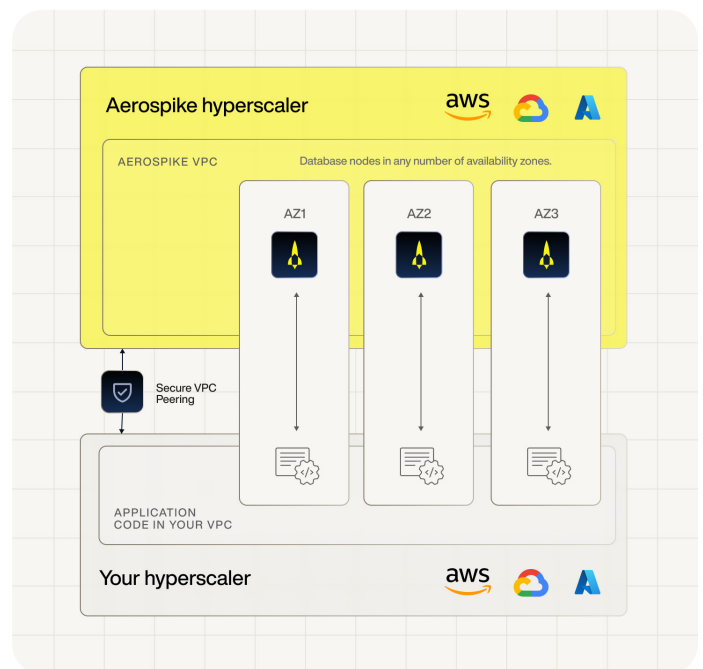
Aerospike Cloud

Managed databases still generate alerts. Someone has to read the dashboards, respond to incidents, and own disaster recovery. With Managed Services, that someone is us.

Custom deployment

Not every workload fits a standard offering. Managed Services supports teams with requirements that go beyond Aerospike Cloud, delivering the same expertise, accountability, and 24x7 coverage.

* Managed Services can also be deployed on your hyperscaler account



Ready to get started? Visit [Aerospike.com/contact-us](https://aerospike.com/contact-us) or Scan QR

